Enquiry

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## **Enquiry**

Enquiry of contracts stored in back office and mid office are now enabled in OBTFPM application. User can view the complete details of the contracts on selection of the particular contract.

In the subsequent steps, let's see the steps to make an enquiry for the contracts available in back office and mid office:

- 1. Select Trade Finance> Enquiry
- 2. Select the Query type from the following available options:
  - Back Office LC Query
  - Back Office LC Amnd Query
  - Back Office LC Drawing Query
  - Back Office Document Collection Query
  - Mid Office LC Query
  - Mid Office LC Drawing Query
  - Mid Office Document Collection Query
- 3. Provide the LC Reference Number/Bill Reference Number. Alternately, user can search the LC Reference Number/Bill Reference Number from the LOV. In LOV search/advanced LOV search, user can input following values for the search:
  - Documentary Reference Number/Drawing Reference Number
  - Applicant/Customer ID
  - Currency
  - Amount
  - Value Date
  - User Reference Number/LC Reference Number
- 4. Select the contract. The contracts for various query types will be displayed as follows:



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### Reference and Feedback

### References

For more information on any related features, you can refer to the following documents:

- Process Code Maintenance User Guide
- Queue Maintenance User Guide

#### **Documentation Accessibility**

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